

Accessibility Statement

Our commitment

We want everyone — including people with disabilities — to be able to use our website and investor materials comfortably and independently. We are working to conform to WCAG 2.1 Level AA, along with relevant Indian standards such as IS 17802 and GIGW.

Scope

- All public pages on coinstreet.in.
- Documents we publish (e.g., PDFs, advice notes, disclosures).
- Any videos or multimedia we host or embed.

What's already implemented

- Keyboard-friendly navigation with a visible focus indicator and a “Skip to content” link.
- Clear page titles, proper headings and landmarks, and logical reading order.
- Text alternatives for images and descriptive names for links and buttons.
- Form labels, helpful error messages, and accessible form controls.
- Colour contrast targeted at $\geq 4.5:1$ and support for up to 200% zoom without loss of content.

If you need assistance

We offer assisted onboarding/KYC via phone or video. Where required, we can arrange human assistance (e.g., an interpreter or scribe) and provide alternatives if you face barriers with any step.

Nodal Officer: Rohit Prakash — Please use the contact details published on our [Contact](#) page.

Feedback and barriers

If you encounter an accessibility issue on our site or in a document, tell us what you tried to do, which page/file it was, and the assistive tech or browser you use. We aim to respond within 2 business days and resolve most issues within 15 business days.

- Contact the Nodal Officer using the details on our [Contact](#) page.
- If your issue is not resolved, you can use our [Grievance Redressal](#) process.

Technical compatibility

This website is designed to work with current versions of major browsers and screen readers. It should function with keyboard-only input and common assistive technologies. Older browsers and certain third-party embeds (e.g., maps, social widgets) may have limitations; where possible we provide alternative links or contact options.

Our accessibility roadmap

- Independent audit appointment: by December 2025.
- Full audit of website and documents: by April 2026.
- Remediation and continuous monitoring thereafter.

If you need this statement in an alternative format, please contact our Nodal Officer via the [Contact](#) page.